Two Person - August 2015 - Person A - Mailvelope

Survey Num

Survey Number

Demographics

What is your gender?

- Male
- Female
- I prefer not to answer

What is your age?

- 18 - 24 years old
- 25 - 34 years old
- 35 - 44 years old
- 45 - 54 years old
- 55 years or older
- I prefer not to answer

What is the highest degree or level of school you have completed?

- Some school, no high school diploma
- High school graduate, diploma or the equivalent (for example: GED)
- Some college or university credit, no degree
- College or university degree
- Post-Secondary Education
- I prefer not to answer
What is your occupation or major?

How would you rate your level of computer expertise?
- Beginner
- Intermediate
- Advanced

In this study, you will be role playing the following scenario:

Your friend graduated in accounting and you have asked their help in preparing your taxes. They told you that they needed you to email them your last year's tax PIN and your social security number. Since this information is sensitive, you want to protect (encrypt) this information when you send it over email.

You will be asked to send this information using three different secure email systems. In each task, you'll be told which system to use and assigned a new PIN and SSN. After correctly sending the information, your friend will reply to you with a confirmation code that can be used to continue with the study.

Tell the study coordinator that you are ready to begin this task.

System: ${im://Field/1}$

In this task, you'll be using ${im://Field/1}$. The system can be found at the following website: ${im://Field/2}$.

Please encrypt and send the following information to your friend using ${im://Field/1}$:
- SSN: ${im://Field/3}$
- PIN: ${im://Field/4}$
Enter the confirmation code provided by your friend.

Enter the PIN provided by your friend.

You will now be asked several questions concerning your experience with $\text{Field}_1$.

Please answer the following question about $\text{Field}_1$. Try to give your immediate reaction to each statement without pausing to think for a long time. Mark the middle column if you don’t have a response to a particular statement.

<table>
<thead>
<tr>
<th>I think that I would like to use this system frequently.</th>
<th>Strongly disagree</th>
<th>Disagree</th>
<th>Neither Agree nor Disagree</th>
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What did you like most about $\text{(im://Field/1)}$?

What would you change about $\text{(im://Field/1)}$?

Please explain why.

You have finished all the tasks for this study. Please answer the following questions about your experience.

Which system was your favorite?
- Tutanota
- Virtru
- Pewm
- I didn’t like any of the systems I used

Please explain why.
Usage

Please answer the following question. Try to give your immediate reaction to each statement without pausing to think for a long time. Mark the middle column if you don’t have a response to a particular statement.

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Scenario - Mailvelope

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Your friend graduated in accounting and you have asked their help in preparing your taxes. They told you that they needed you to email them your last year’s tax PIN and your social security number. Since this information is sensitive, you want to protect (encrypt) this information when you send it over email.

You will be asked to send this information using a secure email system. For the task you’ll be told which system to use and assigned a new PIN and SSN. After correctly sending the information, your friend will reply to you with a confirmation code that can be used to continue with the study.

Add Block

Tasks - Mailvelope

Tell the study coordinator that you are ready to begin this task.

System: ${I:\Field/1}

In this task, you’ll be using ${I:\Field/1}. The system can be found at the following website: ${I:\Field/2}.

Please encrypt and send the following information to your friend using ${I:\Field/1}:
SSN: ${I:\Field/3}
PIN: ${I:\Field/4}

Enter the confirmation code provided by your friend.
Enter the PIN provided by your friend.

You will now be asked several questions concerning your experience with $\text{(Im://Field/1)}$.

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Like

What did you like most about ${im://Field/1}?

Change

What would you change about ${im://Field/1}?

Explain

Please explain why.

Comparison - Mailvelope

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