



Laboratory YubiKey Study

▾ Answer the following:

Block Options ▾

■ Q1



In the following survey, the word “system” refers to the YubiKey you used. All questions must be answered. If you feel you cannot answer one of the items, mark the center of the scale. Please record your initial reaction after carefully reading each question.



Click to write Column 1

Strongly Agree Agree Neutral Disagree Strongly Disagree

I think that I would like to use this system frequently.

I found the system unnecessarily complex.

I thought the system was easy to use.

I think that I would need the support of a technical person to be able to use this system.

I found the various functions in this system were well integrated.

Strongly Agree Agree Neutral Disagree Strongly Disagree

I thought there was too much inconsistency in this system.

I would imagine that most people would learn to use this system very quickly.

I found the system very awkward to use.

I felt very confident using the system.

I needed to learn a lot of things before I could get going with this system.

Strongly Agree Agree Neutral Disagree Strongly Disagree

■ Q11

Answer the following:



Click to write Column 1

Strongly Agree Agree Neutral Disagree Strongly Disagree

I would like to keep using a YubiKey.

I would not always be able to find my Yubikey when I needed to log in.

I could easily keep YubiKey around me to use whenever I log into all my accounts.

Using the YubiKey got easier to use by the second or third time I set it up

It would be worth the extra work to use the YubiKey to protect my personal accounts.

I would rather get a code texted to my phone than use a Yubikey.

Strongly Agree Agree Neutral Disagree Strongly Disagree

■ Q2

Have you ever used a 2-step login (a.k.a. 2-factor authentication) system before?



Yes, but I stopped using it.

Yes, and I still do.

No

I do not know.

■ Q3 What did you like about the experience of setting up the YubiKey?



■ Q4 What would you improve about the experience of setting up the YubiKey?



■ Q5 How does a YubiKey make an account safer?



■ Q6 The last 4 questions are demographic information to help us learn about our participants' backgrounds.



 Q7 Choose the range that includes your age.



- 18 - 25
- 26 - 35
- 36 -45
- 46 - 55
- 56+

 Q8 How would you describe your computer skills?





- Beginner
- Intermediate
- Advanced

 Q9 What is the highest level of education you have completed?



- Some high school
- High school diploma or equivalent
- Some college, no degree
- Associate's Degree
- Bachelor's Degree
- Post-Graduate Degree


 Q10 **What is your gender?**

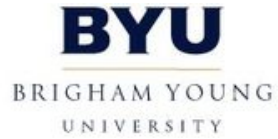


Male

Female

[Add Block](#)

 **End of Survey** [Survey Termination Options...](#)



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