In the following survey, the word “system” refers to the YubiKey you used. All questions must be answered. If you feel you cannot answer one of the items, mark the center of the scale. Please record your initial reaction after carefully reading each question.

<table>
<thead>
<tr>
<th>Q1</th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Neutral</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>I think that I would like to use this system frequently.</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>I found the system unnecessarily complex.</td>
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<tr>
<td>I thought the system was easy to use.</td>
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<tr>
<td>I think that I would need the support of a technical person to be able to use this system.</td>
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<tr>
<td>I found the various functions in this system were well integrated.</td>
<td></td>
<td></td>
<td></td>
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<td></td>
</tr>
<tr>
<td>Click to write Column 1</td>
<td>Strongly Agree</td>
<td>Agree</td>
<td>Neutral</td>
<td>Disagree</td>
<td>Strongly Disagree</td>
</tr>
</tbody>
</table>
I thought there was too much inconsistency in this system.
I would imagine that most people would learn to use this system very quickly.
I found the system very awkward to use.
I felt very confident using the system.
I needed to learn a lot of things before I could get going with this system.

Q6
The last 4 questions are demographic information to help us learn about our participants' backgrounds.

Q7
Choose the range that includes your age.

18 - 25
26 - 35
36 - 45
46 - 55
56+
Q8  How would you describe your computer skills?
   - Beginner
   - Intermediate
   - Advanced

Q9  What is the highest level of education you have completed?
   - Some high school
   - High school diploma or equivalent
   - Some college, no degree
   - Associate's Degree
   - Bachelor's Degree
   - Post-Graduate Degree

Q10 What is your gender?
    - Male
    - Female